Grid Coordinates (MGRS): 41RQQ307957

City: Pasab

District: Zharay

Province: Kandahar

Report Basis: ASC ATS3-313

Unit: ATS-3

Tasker: N/A

*This report contains raw, unevaluated atmospheric information, which may reflect the bias/motivation of the ASC that provided it. Atmospherics represent the perceptions, opinions and sentiments of the local populace, which may differ from factual accounts and/or historic reality. It is not intended to be used as a standalone document.*

**1. BLUF:** The villagers in Pashmul are frustrated with having to go all the way to Kandahar City in order to receive repayment from ISAF for damages to their properties. They want ISAF to conduct repayments from the district center as it was previously done.

**2. ATMOSPHERIC VALUE:** Non-Supportive-ISAF.

**3. DETAILS**: On 14 Feb 13 while walking through the bazaar, ASC-313 overheard two Pashtun men, 29 and 49 years old, discussing their frustrations with ISAF’s process of repaying them for damages.

The 29-year-old man said, “This payment system that ISAF is using now is very frustrating. They still give us the form that says we are owed money for damages to our property but instead of being repaid at the district center we have to travel all the way to Kandahar City for repayment.”

The 49-year-old man replied, “ISAF needs to start repaying us at the district center again like they did before. The people in Kandahar City do not care about us having to travel so far, they turn us away saying that our paperwork is not in order. It is expensive and dangerous to travel such distances and it takes a lot of time. Things were much better before.”

**4. COMMENTS:** The villagers in Pashmul are frustrated with having to go all the way to Kandahar City in order to be repaid for damages against them. They want ISAF to repay them from the district center as it was done in the past. The villagers seem to be upset with the recent changes in the repayment system instituted by ISAF. In the past the villagers used to complain about having to travel to the district center for repayment as well, it would seem that regardless of where they must travel to be repaid it will generate some sort of complaint.